

# Code of Conduct

Moderators in Sim Companies are a volunteer position and we greatly appreciate your service to the game and the community. While it is volunteer we do expect Moderators to have a Code of Conduct when dealing with players.

The goal is to have everyone following rules, ideally without using force/bans.

1. Treat every player with respect. They are after all the reason we are here.
2. When issuing warnings and bans; use kind words like please and thank you and be direct.
  1. "Please use sales chat."
  2. "Please refrain from insulting others in chat"
  3. "Thank you for understanding"
3. Avoid patronizing players. Patronizing them does not help your case. Avoid comments like:
  1. "You should have thought about it and reflected on your time while banned"
  2. "Hope you learned your lesson here"
  3. "One more time and I ban you"
4. When players are asking about their bans and why their chat was deleted. The response should be that the game decides the lengths; and what gets deleted from chat (if applicable).
5. If the player gets agitated, aggressive and is not receptive to explanations. You can drop the conversation and not talk with them further.

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